



Bundled Payments  
for Care Improvement  
Advanced | **BPCI  
Advanced**

This letter is only meant as a notification.  
No action is required on your part.

## **Beneficiary Notification Letter**

### **This Health Care Provider is Participating in an Innovative Payment and Service Delivery Model from Medicare**

Greetings:

UMass Memorial Medical Center, Inc. is participating in a Medicare initiative called the Bundled Payments for Care Improvement Advanced Model. You are receiving this letter because your health care provider has identified you as a patient who is receiving care through this initiative. Health care providers participating in the Bundled Payments for Care Improvement Advanced Model, including UMass Memorial Medical Center, Inc., will work with Medicare to improve care for patients.

#### **Your Medicare rights have not been changed.**

You still have all the same Medicare rights and protections, including the right to choose which hospital, doctor, or other health care provider you see. However, because UMass Memorial Medical Center, Inc. chose to participate in the Bundled Payments for Care Improvement Advanced Model, all Medicare beneficiaries who meet the eligibility criteria of this initiative will receive care under the initiative. If you do not wish to receive care under the Bundled Payments for Care Improvement Advanced Model, you must choose a health care provider that does not participate in this initiative for your care. Regardless of which health care provider you see, Medicare will continue to cover all of your medically necessary services.



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## **Bundled Payments for Care Improvement Advanced aims to help improve your care**

The Bundled Payments for Care Improvement Advanced Model is an innovative Medicare initiative that encourages your doctors, hospitals, and other health care providers to work more closely together so you get better care during and following certain hospital stays. In this initiative, doctors and hospitals may work closely with certain health care providers and suppliers that help patients recover after discharge from the hospital, including skilled nursing facilities, home health agencies, inpatient rehabilitation facilities, and long term care hospitals.

UMass Memorial Medical Center, Inc. is working closely with the doctors and other health care providers that care for you during and following your hospital stay and for a period of time after you leave the hospital. By working together, the health care providers are trying to more efficiently provide well-managed, high quality, patient-centered care as you undergo treatment. Hospitals, doctors, and other health care providers that care for you following a hospital stay may receive an additional payment for providing better, more coordinated health care. Medicare will monitor your care to make sure you and others get high quality care.

### **Your feedback is important**

Medicare may also ask you to answer a survey about the services and care you received from UMass Memorial Medical Center, Inc. . The survey will be mailed to you. Your feedback will improve care for all people with Medicare who receive care from UMass Memorial Medical Center, Inc. . Completion of this survey is optional.

### **Get more information**

For more information about the Bundled Payments for Care Improvement Advanced Model, you can:

- Visit the CMS BPCI Advanced Website at <http://www.innovation.cms.gov/initiatives/bpci-advanced>
- Call UMass Memorial Medical Center Bundled Payments at (508) 334-1380
- Call 1-800-MEDICARE (1-800-663-4227). TTY users can call 1-877-486-2048



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If you have concerns or complaints about your care, talk to your health care provider, or contact your Beneficiary and Family Centered Quality Improvement Organization (BFCC-QIO). To get your BFCC-QIO's phone number, visit [Medicare.gov/contacts](http://Medicare.gov/contacts) or call 1-800-MEDICARE.

- To find a different hospital, visit [www.hospitalcompare.hhs.gov](http://www.hospitalcompare.hhs.gov) or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different doctor, visit Medicare's Physician Compare website, <http://www.medicare.gov/physiciancompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different skilled nursing facility, visit Medicare's Nursing Home Compare website, <http://www.medicare.gov/nursinghomecompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different long term care hospital, visit Medicare's Long Term Care Hospital Compare website, <http://www.medicare.gov/longtermcarehospitalcompare>, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different inpatient rehabilitation facility, visit Medicare's Inpatient Rehabilitation Facility Compare website, [www.medicare.gov/inpatientrehabilitationfacilitycompare](http://www.medicare.gov/inpatientrehabilitationfacilitycompare), or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- To find a different home health agency, visit Medicare's Home Health Agency Compare website, [www.medicare.gov/homehealthcompare](http://www.medicare.gov/homehealthcompare), or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.